



Mother's Day

**CHRISTIAN
HOME CARE
NEWSLETTER**



May 2026

WHO TO CALL FOR SUPPORT

ANCA STAMATESCU



Anca oversees the Care Coordination Team. She is the main point of contact for new enquiries as well as feedback and suggestions.

Phone: (03) 9069 6202

JOSHUA TIONG



Joshua is part of our Care Coordination Team. He will be in touch with you for assessments, care plans and service reviews.

Phone: (03) 9069 6200, option 2

STIFFANY TOUSSAINT



Call Stiffany for scheduling new services with a caregiver, changing or cancelling scheduled services, and general admin matters.

Phone: (03) 9069 6200, option 1

TIMOTHY DRAGAN



Timothy is assisting with Care Coordination: service referrals, purchases, booking events and general Elders' support.

Phone: (03) 9069 6200, option 2

JULIANNA HORNE



Julianna is assisting with both rostering and care support, service referrals, purchases, booking events and general Elders' support.

Phone: (03) 9069 6200, option 2

DINU STAMATESCU



Call Dinu for any Accounting and Compliance matters that could not be resolved with other members of the team.

Phone: (03) 9069 6201

PIERCE WU



Pierce (CPA) is our Accountant.

Call Pierce for any queries regarding invoices and statements.

Phone: (03) 9069 6200, option 3

WHAT ELDERS SAY ABOUT US:

"Thank you for the April addition of you monthly magazine.

I did very much enjoy the devotion by Dinu and Timothy.

It is so good to receive home help from a Christian organisation Thank you for being there for me and many others

*In HIS name
J. K."*

CELEBRATING OUR COMMUNITY

We would love to highlight the testimonies, stories, special anniversaries or events of the Elders in our community.

If you have anything to share, please email us at anca@christianhomecare.com.au and we would love to feature you!

HAPPY BIRTHDAY TO OUR COMMUNITY MEMBERS



Elders:

Skaidrite A. Bruce A. Henry B. Fay D. Anna G.
Gerd H. Juanita H. Veronica I. Inge J. Corneliu M.
Nirmalalasel N. Joel P. Amal S. Lucy S. Doris S.
Aruna T.

Staff and Volunteers:

Virginia C. Rebecca C. Nirmaladevi N. Anna R.

CHRISTIAN HOME CARE NEWS

Monthly Newsletter

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WORD OF THE MONTH: MOTHER

The Bible talks very often of the Father, the Son, the relationship between them and the way humanity was not only created, but also saved from sin.

When you look closer, mother figures also abound in the Bible and here are just a few examples.

From the Old Testament:

- Eve: The first woman, mother of all humans
- Sarah: Wife of Abraham, mother of Isaac
- Ruth: A Moabite woman loyal to her mother-in-law
- Naomi, who led Ruth into the genealogy of King David and Jesus.

From the New Testament:

- Mary, Mother of Jesus, chosen to give birth to the Messiah
- Elizabeth: Mother of John the Baptist.

Of course, Mary, the mother of Jesus, is best known; she is an example of Godly obedience (***"I am the Lord's servant," Mary answered. "May your word to me be fulfilled."*** (Luke 1:38).

Mary was foretold that being the mother of Jesus will bring her suffering (***"As a result, the deepest thoughts of many hearts will be revealed. And a sword will pierce your very soul."*** (Luke 2:35), and her turmoil was at its peak when she saw her Son crucified.

While the story of Mary is of biblical proportions and importance, it has relevance for the story of most mothers: sleepless nights caring for the baby, joy when the child is doing well, sorrow when the child suffers, excitement when the child becomes an adult...

Every year when Mothers' Day approaches, I remember my own mum, her love and support, kindness and determination. And every year, on Mother's Day, I thank God for creating mums!

Happy Mother's Day!

by Dinu Stamatescu



Strengthened Aged Care
Quality Standards

Strengthened Quality Standard 5: Clinical care

Provider fact sheet



Strengthened Quality Standard 5 describes the responsibilities of registered providers to deliver safe and quality clinical care services. It applies to providers in Categories 5 and 6. Category 4 providers must meet Outcome 5.1 if they provide care management and restorative care management services.

Strengthened Quality Standard 5 explains how good clinical care improves an older person's quality of life, independence, confidence and their feeling of purpose in daily life.

You need to understand the importance of person-centred quality clinical care. It takes a range of clinical disciplines and a skilled workforce to deliver up-to-date, evidence-based care.

In this Standard, there are some new topics or expectations.

Older person statement



I get the right clinical care for me.

Worker statement



I understand the clinical needs of the person I'm caring for.

REMINISCING ON OUR EASTER WITH CHILDREN CELEBRATION



Easter at Christian Home Care was so blessed with great attendance and with a large group of children and parents from the First Romanian Baptist Church led by Pastor Teofil Ciortuz!
A wonderful time of celebration and togetherness!

SUPPORTED DECISION-MAKING

The Aged Care Act 2024 recognises the important role of families and carers in the lives of older people, creating a new model for supported decision-making.

The Act sets up a new model for supported decision-making across the aged care system. It better recognises the important role of families and carers in the lives of older people.

A person who has the consent of an older person may register with the department as a supporter for the older person. Someone can also be registered if they are legally appointed under a Commonwealth, state or territory framework to make decisions on behalf of an older person. These people are known as registered supporters and are formally recognised under the Act.

WHAT A REGISTERED SUPPORTER CAN DO

Once registered, and in line with the will and preferences of the older person, the supporter can:

- help the older person to make their own decisions
- request, access or get information to help the person they are supporting
- communicate information on behalf of the older person – for example, decisions the older person has made.

A registered supporter is not the same as a substitute decision-maker. In general, a registered supporter can't make decisions on behalf of the older person. They can only do so if they have the legal authority, such as being a legal guardian or having enduring power of attorney.

DUTIES OF A REGISTERED SUPPORTER

The role of a registered supporter comes with clear duties. A person must be able to carry out these duties to be registered. The department or a delegate must reject someone's application to be a registered supporter if it doesn't consider the person can fulfil the duties.

The department can also suspend and then cancel a supporter's registration, including where the department considers the supporter hasn't followed the requirements of the Act.

A registered supporter's duties include:

- notifying the department about anything that may affect their ability or capacity to be a supporter as soon as reasonably practicable
- acting in a way that promotes the wishes, preferences and personal, cultural and social wellbeing of the older person
- acting honestly, diligently and in good faith
- supporting the older person only as much as they need, with the aim of making sure the older person maintains their ability to make decisions
- avoiding or managing any conflict of interest and letting the department know if any conflict arises.

MOTHERS AND MOTHERHOOD

WONDERFUL GIFTS FROM GOD

Mothers, we all have or had them. They gave us life and nurtured us in various degrees. Perhaps their fussing and expectations were not always appreciated at the time but most of us learn to be thankful and appreciative for the wonder of motherhood before it is too late.

God made women wonderful complex life-giving creatures.

Husbands, children and society are all blessed by the miracle of motherhood and good mothering. God expects us to honour mothers; He commands it declaring the wisdom of honouring our parents.

Infants learn life from the warmth and nurture of a mother's breast, learning to bond and trust, to smile, grow and speak. Later they may learn skills and wisdom at her knee; and from a Christian mother learn love of God, how to pray, and to love and serve our neighbour.

As a child you may have been mother's little helper or you simply loved being around her.

A mother is the heart of a home and she becomes our heart. When asked what they would say to their mother if they had chance to, some adults said things like ... 'I love you Mum'; 'I never realised how much you did for me until you were gone'; 'You did so much for me'; 'I never knew how hard being a parent was until I became one, thanks Mum! Thanks for your love for your patience, for your hard work and sacrifices made for me.'



Wonderful words of appreciation; but there were also statements such as ... 'I'm sorry Mum'; 'Forgive me for taking you for granted, for not visiting, for being angry, for not appreciating you... forgive me Mum'; and even... 'I forgive you mum.' Like us, mothers are not perfect, sinless or always faithful in their calling.

Being a mother has always been hard in the past, especially in times of uncertainty, of want and of war. Today mothers face new challenges that cause anxiety and stress. There are new dangers children may be exposed to watching TV, using the internet, mobile phones, the rise of bullying, the seduction of the world's morals, or lack of them, concerning sex and treatment of people. Physical dangers of illegal e-bikes and addictive substances, marriage breakdowns, domestic violence. Then there's rising costs of living; what is a mother to do?

More important for us to consider now is what we can do. We can pray for mothers. We can intercede for their needs, their health and mental and spiritual wellbeing; for resilience and joy in the ongoing tasks they have. We can speak to our Heavenly Father and to worldly authorities too. We can also offer whatever help we can whenever we see a need.

Be a blessing to a mother and help the children of a household. Intercede and support mothers and honour your mother and father in doing so.

Pastor Phil Haar

CHRISTIAN HOME CHURCH



Our Christian Home Church gatherings are welcoming you all with love!

You may be our Elder, our Elders' children, grandchildren, neighbours, friends, our staff, volunteers or subcontractors with their children or parents or friends, or you can simply be a friend of CHC.

If you have never joined us and you would like to come and have a peek, just come and see, you will be the guest of honour!

Our next Christian Home Church services and afternoon tea meetings are planned for Wednesday 20 May, 3 June and so on.

For our usual church services we meet on the premises of : St Paul's Anglican Church (also called Mullum Mullum Anglican Church) at

40 Warrandyte Rd, Ringwood 3134

and there is ample parking.

We highly recommend that you keep social distancing and wear a mask if concerned about COVID or other infectious diseases.

Please note that we cannot take responsibility for your COVID safety when attending; if you deem attendance as an unacceptable risk to your health, we understand!

VISIT OUR CHRISTIAN HOME CHURCH WEBSITE AT

[HTTPS://CHRISTIANHOME.CHURCH](https://christianhome.church)

FOR UPCOMING SERVICE DATES, SERVICES RECORDINGS, PRAYER REQUESTS, ETC.

Christian Home Church is an ecumenical non-denominational church where we welcome people from any background and hope that irrespective of having been brought up as Catholics or Baptists or Pentecostal, Methodists, Lutherans, Presbyterians and so on, or maybe having no prior connection with church, we will all meet up in unity to bring glory to our God, praise our Saviour and thank our Holy Spirit.

PSALM OF THE MONTH

Psalm 139:13-18

- 13 For you created my inmost being;
you knit me together in my
mother's womb.
- 14 I praise you because I am
fearfully and wonderfully made;
your works are wonderful,
I know that full well.
- 15 My frame was not hidden from
you
when I was made in the secret
place,
when I was woven together in the
depths of the earth.
- 16 Your eyes saw my unformed body;
all the days ordained for me
were written in your book
before one of them came to be.
- 17 How precious to me are your
thoughts, God!
How vast is the sum of them!
- 18 Were I to count them,
they would outnumber the grains
of sand—
when I awake, I am still with you.

THE NEW CHC PORTAL

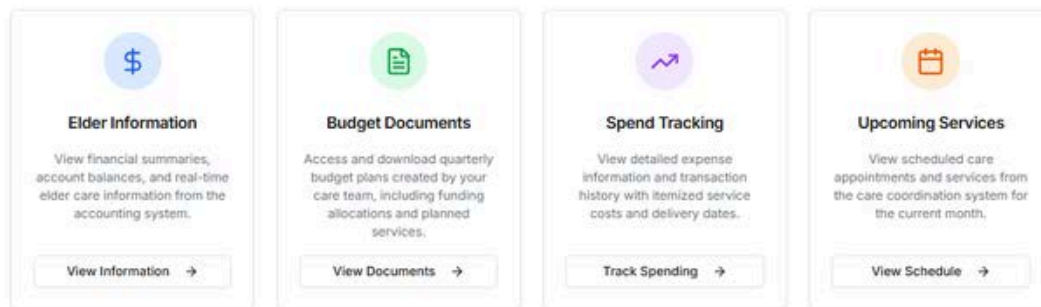
The CHC Portal is ready for release!

Over the last few months, our IT team has worked hard on a CHC Portal (fully in-house made, not purchased, built to our requests for meeting our specific needs) that would enable Elders and families to access up-to-date details about:

- **Financial Summaries**
- **Current budget and budget history**
- **Spend tracking** - your previous months are shown, also the current month transactions, as they are processed
- **Upcoming Services** - up-to-date details of upcoming shifts, similar to the Service Schedule provided with statements, but showing all recent changes

Christian Home Care Elder Information Portal

Access the latest information about your elder's care, budget, and wellbeing in one secure location.



Our Services



Stay Connected

Access up-to-date information about your elder's care, budget, and daily activities through our secure portal.

[Access Your Portal →](#)

To access the Portal, please email us at services@christianhomecare.com.au

Family members/supporters requesting access need to provide a short email / letter from the Elder, authorising access.

Hoping that you will enjoy the Portal features - awaiting your feedback as well!

WEBSTER PACKS AND THE SUPPORT AT HOME SERVICE LIST

Under the Support at Home, webster packs are considered a pharmacy service and pharmacists are not included in the legislated service list. Questions to date on this topic have received the following advice:

- Preparing a webster pack, or Dose Administration Aid (DAA) is covered under other Government-funded programs such as the Eighth Community Pharmacy Agreement (8CPA) DAA Program. This program allows approved pharmacists to claim a fee for providing DAA services to eligible patients.
- Information is available at www.health.gov.au/our-work/dose-administration-aids-program.
- A pharmacist preparing a webster pack, or DAA is not covered under the Support at Home service list or the ATHM scheme.
- Dispensing and packing webster packs is a pharmacy service and pharmacists are not included in the legislated service list.
- There is an item AT-HM list called - "Assistive products for administering non-liquid medicines". This covers things like pill splitters and pill boxes but does not cover DAAs as this is a pharmacy service.
- Under Support at Home, assistance with the self-administration of medication is included in the service list. This means that a nursing assistant may provide assistance or supervision to a participant who is able to self-administer their medication. This may include reminding them to take their medications, assisting with opening packaging or arranging a pharmacist to prepare a Webster pack/DAA. However, this does not provide coverage for a pharmacist to prepare a Webster pack/DAA.

Please note that the department is establishing review processes to consider changes to both the Support at Home Service List and the AT-HM list over time. Any proposed changes will be reviewed through these processes.

WHAT DOES THIS MEAN FOR ELDERS?

The Government decision above is very surprising for the Support at Home Package providers like Christian Home Care.

The webster packs are inexpensive and are providing a very safe solution for medication administration for our Elders.

While waiting for a revision of this Government decision, we have to comply with current legislation.

From 1 June 2026, CHC will not be able anymore to pay for webster packs to your pharmacy. You will need to cover these (low) costs privately, and we are praying that there will be soon a reversal of the treatment of webster packs.

ANCA'S DEAR MUM



My dear mum, Alice Aurelia, passed away on the 6th of May, age 83 at home in Romania and she is very much missed by all our family and her friends in Romania and Australia.

A wonderful mum who will always be in our hearts through her love, dedication, courage, perseverance and hard work.

She has taught and demonstrated to us the concept of excellence and the desire to always strive to do your best, regardless of effort.

Mum made me follow in her steps and nurtured me to become a pharmacist like herself. A very generous soul who loved people from all walks of life.

We would like to thank all of you who have been praying for mum during the last couple of months. Your prayers and messages of encouragement and support have been an immense help through this time and we are very grateful.

May the Lord rest her and hold her in His loving arms!

Anca

Have you got a complaint?

At Christian Home Care we strive daily to provide excellence in Home Care Package Service Delivery. Have we missed something?

Raising your complaint promptly and directly with us gives you the best chance of a satisfactory resolution - please call us on 03 9069 6201.

If you don't receive a response to your complaint or are not satisfied with the response, you can contact Aged Care Quality and Safety Commission (ACQSC) or an advocate.

For more information on how to raise a complaint, you can find resources on ACQSC website agedcarequality.gov.au. If you want to contact an aged care advocate, call 1800 700 600. You can contact ACQSC on 1800 951 822.



The Salvation Army

Melbourne Red Shield Band



Bandmaster: Graham Roper

Christian Home Care invites you to a **Salvation Army Concert** followed by afternoon tea

Friday 26 June at 1.30pm

St. Paul's Anglican Church, 40 Warrandyte Rd, Ringwood

Please RSVP by 20 June to:

coordination@christianhomecare.com.au or (03) 9069 6200, option 4

During our Christian Home Care and Christian Home Church services and events we take photos and videos which we may use in our publications such as newsletters, invitations, presentations, websites, streamed church services, etc. By participating to our services and events you give us permission to use such photos and recordings.