

Prayer of Praise



CHRISTIAN HOME CARE NEWSLETTER

August – September 2026

WHO TO CALL FOR SUPPORT

ANCA STAMATESCU



Anca oversees the Care Coordination Team. She is the main point of contact for new enquiries as well as feedback and suggestions.

Phone: (03) 9069 6202

JOSHUA TIONG



Joshua is part of our Care Coordination Team. He will be in touch with you for assessments, care plans and service reviews.

Phone: (03) 9069 6200, option 2

STIFFANY TOUSSAINT



Call Stiffany for scheduling new services with a caregiver, changing or cancelling scheduled services, and general admin matters.

Phone: (03) 9069 6200, option 1

TIMOTHY DRAGAN



Timothy is assisting with Care Coordination: service referrals, purchases, booking events and general Elders' support.

Phone: (03) 9069 6200, option 2

JULIANNA HORNE



Julianna is assisting with both rostering and care support, service referrals, purchases, booking events and general Elders' support.

Phone: (03) 9069 6200, option 2

DINU STAMATESCU



Call Dinu for any Accounting and Compliance matters that could not be resolved with other members of the team.

Phone: (03) 9069 6201

PIERCE WU



Pierce (CPA) is our Accountant .

Call Pierce for any queries regarding invoices and statements.

Phone: (03) 9069 6200, option 3

WHAT ELDERS SAY ABOUT US:

"Thank you for helping my Mother ... I live interstate and it had been a great relief knowing she has such good help.

Warm regards
Karen"

CELEBRATING OUR COMMUNITY

We would love to highlight the testimonies, stories, special anniversaries or events of the Elders in our community.

If you have anything to share, please email us at anca@christianhomecare.com.au and we would love to feature you!

HAPPY BIRTHDAY TO OUR COMMUNITY MEMBERS

Elders:

Konstantinos A. Mihail B. Patricia B. Alan C. Susan D. Iris D. Christine D. Marlene F. Judith G. Robin H. Ingeborg H. Brian H. Anne H. Carol H. Kae J. Rolf K. Areti K. Jean K. Max L. Vivien L. James L. Lucia M. Ciin Ngaih M. Lawrence M. Patricia M. Helga M. Heather M. John M. Heike M. Mee-Ing O. Suzanne P. Constance P. Bronislava P. Gail R. Biruta S. Hang Za S. Perayirampillai T. Samuel T. Andrew V. Rita W.

Staff and Volunteers:

Felicia B. Sayu D. Joseph J. Madeline V. Pierce W.

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WORDS OF THE MONTH: PRAYER OF PRAISE

Who does not like praise? As children we handed over our homework to the teacher, and deep inside we hoped to have done a great job, and maybe...the teacher would praise us in front of the entire class.

We are eager for praise from family, especially from our spouse, from colleagues at work, and words of praise give us wings to fly even higher, achieve more.

We live in our little world, and often we miss the bigger picture: God has created the whole universe, and in it a solar system that hosts our planet; and on it, God created life, creatures, plants - everything we see around us, including ourselves. This is indeed worth of praise!

***"I will exalt you, my God the King;
I will praise your name for ever and ever.***

***Every day I will praise you
and extol your name for ever and ever."*** Psalm 145: 1-2

I praise our Lord very often, not only for His great power, but for His mercy: we are His sons and daughters, our sins are forgiven through the death and resurrection of God's only son, Jesus Christ. Praise the Lord!

I praise the Lord for many other things; for my family, for children, for this beautiful country we live in. For friends, for opportunities, for Melbourne's beautiful surroundings. But most often I praise the Lord for giving Anca and I purpose by creating Christian Home Care and Christian Home Church.

I praise the Lord for bringing you all in our Christian Home Care family with the verses of Psalm 146:

"Praise the Lord.

Praise the Lord, my soul.

I will praise the Lord all my life;

I will sing praise to my God as long as I live."

By Dinu Stamatescu

SUPPORT AT HOME

WINDOW AND GUTTER CLEANING

In our June newsletter we announced with great regret that windows and gutter cleaning are excluded from Support at Home scope.

However we continued to advocate for the Department of Health to review this decision and to reconsider. Dinu wrote 4 times to the Department on this matter. Other providers advocated as well. There have been further discussions with the representatives of the Department of Health, Disability and Ageing about these essential services for Elders.

After more than 2 weeks of deliberations, we received good news from the Department last week:

Window cleaning is confirmed in the scope of Support at Home provided the windows are accessible and do not require specialist equipment.

Window cleaning falls under the Domestic assistance category.

Gutter cleaning is also in the scope of Support at Home.

Gutter cleaning falls under the Home maintenance category.

SPRING CLEANING

The Government clarified as well spring cleaning: unfortunately, this service cannot be provided.

This is the response we received:

“Spring cleaning is out of scope of domestic assistance as it does not fit the criteria of essential light cleaning. “Annual or biannual “spring cleaning”, is considered a professional cleaning service and is excluded from the Support at Home service list. There are no exceptions for exclusions, and professional cleaning services remain outside the scope of service offerings. Only light cleaning that a person would have previously done themselves remains within scope and can be provided as part of general house cleaning support. **Homeowners remain responsible for the general expenses relating to professional cleaning services required in their home.**”

It is a great joy for us to be allowed to provide window and gutter cleaning for our Elders through Support at Home program.

If you have further questions about this, please call us on (03) 9069 6200

SUPPORT AT HOME: FREQUENTLY ASKED QUESTIONS

1. STATEMENTS VS. BUDGETS

Statements are sent monthly, detailing the funding at the beginning of each month, spending, personal contributions, funds at the end of each month and detailed transactions. You can see at the top right corner on page 3 of the statements the words "Statement and Tax Invoice".



Christian Home Care

14 Panfield Avenue
Ringwood North, VIC 3134

ABN

64 104 724 558

Statement & Tax Invoice

DATE

2026-08-20

INVOICE MONTH

July 2026

Budgets are sent quarterly, detailing the funding available for the quarter and the plan ahead for the quarter, showing how your required services would fit within available funding.

QUARTERLY BUDGET

Date: 30/07/2026

(July - September 2026)

Statements are showing you what took place in the previous month and the amounts charged based on services and goods already provided.

Budgets are showing you what can be done in the current quarter. They are an estimate only and can be changed, according to your needs and the funding available.

You will not be charged based on the budget, but only on the services that you use each month.

2. PERSONAL CONTRIBUTIONS / DIRECT DEBITS

Your personal contributions are set by the Government through Services Australia. This is independent of CHC, we are not involved in these calculations.

The Government sends you a letter every time there is a change and they also communicate to CHC what your personal contribution is. CHC shows the percentage contributions on our statements.

We are claiming for services provided on a fortnightly basis.

The contributions for services actually provided are calculated by Services Australia.

We are processing the direct debits for your contributions fortnightly, as follows:

- if the contributions for the fortnight are greater than \$50, we make the direct debits mid-month and end-of-month.
- if the contribution for the fortnight is under \$50, we make only one contribution for the month.

The contributions are made around 10 days after mid-month and / or after the end of the month, when your transactions are finalised.

The sum of mid-month and end-of-month is shown on the statement.

If you have any queries and you would like to see details about the calculation of your contributions, please email Pierce, our Accountant, at accounts@christianhomecare.com.au or call him on (03) 9069 6200 option 3.

REMINISCING ON CHC'S 8TH ANNIVERSARY CELEBRATION



WELCOME TO
CHRISTIAN HOME CARE'S
8
8TH ANNIVERSARY



Thank you for
celebrating with us
our 8th Anniversary



PRAYER OF PRAISE

In my last two columns I wrote on two closely related forms of prayer: adoration--where we delight in God simply because of who he is; and thanksgiving--where we respond with gratitude for all that he has done for us.

Praise should naturally follow from these. If adoration beholds God's character and thanksgiving remembers his works, then praise is the joyful declaration of both.

Praise is the soul's response when it is captivated by God. It cannot remain silent. It delights in proclaiming his greatness, celebrating his mighty deeds, and magnifying his glorious name. The psalmist repeatedly calls God's people to "Praise the LORD!" because praise is the fitting response of those who know him (Ps 150:6).

Unlike petitions, praise is not centred on what we need but on what God deserves. It lifts our eyes above ourselves and directs our hearts toward heaven. We praise God because he is the Creator, the sovereign King, the righteous Judge, the faithful Covenant-keeper, and the gracious Redeemer who has accomplished salvation through Jesus Christ. His greatness is not dependent upon our circumstances. Whether in abundance or in suffering, he remains worthy of praise.

Praise also strengthens our faith. As we recount God's mighty works, we remind ourselves of his unchanging character. Israel frequently praised God by remembering his deliverance from Egypt, his provision in the wilderness, and his covenant faithfulness throughout the generations.

Likewise, Christians praise God above all for the life, death, resurrection, and reign of the Lord Jesus Christ. Every blessing of salvation gives fresh reason to praise him.

Prayer of praise is also deeply transformative. It shifts our perspective from our problems to God's power, from our weakness to his sufficiency, and from earthly concerns to eternal realities. A heart filled with praise finds it difficult to remain consumed by anxiety or pride. Praise cultivates humility because it acknowledges that all glory belongs to God alone.

The Scriptures encourage believers to make praise a continual habit. "I will bless the LORD at all times; his praise shall continually be in my mouth" (Ps 34:1). This does not mean we ignore hardship, but that even in hardship we recognise God's unwavering goodness and steadfast rule. As Paul and Silas sang hymns in prison, they demonstrated that praise is not merely the language of comfort but also the language of faith.

May our prayers increasingly reflect this beautiful progression: adoring God for who he is, thanking him for what He has done, and praising him because his glorious person and mighty works are worthy of endless proclamation. Such prayers prepare our hearts for heaven, where the redeemed will forever join the heavenly chorus: "To him who sits on the throne and to the Lamb be blessing and honour and glory and might forever and ever!" (Rev 5:13).

Timothy Dragan

CHRISTIAN HOME CHURCH



Our Christian Home Church gatherings are welcoming you all with love!

You may be our Elder, our Elders' children, grandchildren, neighbours, friends, our staff, volunteers or subcontractors with their children or parents or friends, or you can simply be a friend of CHC.

If you have never joined us and you would like to come and have a peek, just come and see, you will be the guest of honour!

Our next Christian Home Church services and afternoon tea meetings are planned for Wednesday 26th of August, 09th of September, 23rd of September and so on.

For those interested to hear **Rabbi Lawrence Hirsch from Celebrate Messiah**, he is visiting us again on 23rd of September.

For our usual church services we meet on the premises of : St Paul's Anglican Church (also called Mullum Mullum Anglican Church) at

40 Warrandyte Rd, Ringwood 3134

and there is ample parking.

We highly recommend that you keep social distancing and wear a mask if concerned about COVID or other infectious diseases.

Please note that we cannot take responsibility for your COVID safety when attending; if you deem attendance as an unacceptable risk to your health, we understand!

VISIT OUR CHRISTIAN HOME CHURCH WEBSITE AT

[HTTPS://CHRISTIANHOME.CHURCH](https://christianhome.church)

FOR UPCOMING SERVICE DATES, SERVICES RECORDINGS, PRAYER REQUESTS, ETC.

Christian Home Church is an ecumenical non-denominational church where we welcome people from any background and hope that irrespective of having been brought up as Catholics or Baptists or Pentecostal, Methodists, Lutherans, Presbyterians and so on, or maybe having no prior connection with church, we will all meet up in unity to bring glory to our God, praise our Saviour and thank our Holy Spirit.

PSALM OF THE MONTH

Psalms 8: 1, 3-9

1 Lord, our Lord,
how majestic is your name in all the earth!
You have set your glory
in the heavens.[...]
3 When I consider your heavens,
the work of your fingers,
the moon and the stars,
which you have set in place,
4 what is mankind that you are mindful of them,
human beings that you care for them?
5 You have made them a little lower than the angels
and crowned them with glory and honor.
6 You made them rulers over the works of your hands;
you put everything under their feet:
7 all flocks and herds,
and the animals of the wild,
8 the birds in the sky,
and the fish in the sea,
all that swim the paths of the seas.
9 Lord, our Lord,
how majestic is your name in all the earth!



Christian Home Care Fact Sheet

Support at Home – Home Modifications Government Program

Home modifications include changes to a participant's home environment to make it safer and more accessible. Home modifications must not be undertaken for cosmetic reasons.

Funding tier Amount	
Low	Under \$513
Medium	Up to \$2,052
High	Up to \$15,390

This funding will cover:

- home modifications
- home modifications associated services (e.g., trade services, installation, building approvals, plan drafting, council fees, asbestos removal or knock-down and removal costs)
- a prescription from a health professional, if needed
- wraparound services, if needed.

Funding is available for a 12-month period. High tier funding may be extended to 24 months if evidence of progress is provided to Services Australia.

Excluded items

- The home modifications list excludes products and equipment that are:
- more appropriately funded or provided by other mainstream government or community support services
- a usual household or discretionary expense
- for use in a workplace
- for mass transit (e.g., public transport).
- The department will establish a review process for the home modifications list to consider changes over time to support required adjustments and account for emerging technologies.

Prescriptions

A prescription is a written recommendation from a qualified health professional working within their scope of practise to suggest appropriate assistive technology products, equipment or home modifications to meet an older person's age-related decline and/or disabilities.

Prescriptions are usually the outcome of a home or functional assessment conducted by the health professional but in some cases may be provided via telehealth where appropriate.

All home modifications must be prescribed by an occupational therapist working within their professional scope of practice.

Participant contributions

Home modifications items and associated services require a participant contribution, similar to the independence category. This means participants will need to contribute to some of the cost.

	Clinical care	Independence
Full pensioner	0%	5%
Part pensioner and Commonwealth seniors health card eligible	0%	Between 5% and 50% depending on income and assets as per the Services Australia assessment.
Self-funded retiree	0%	50%

Christian Home Care is not involved in the calculation of the percentage contribution above.

This is determined solely by Services Australia. If you have queries about your percentage contribution, please ring Services Australia on 1800 227 475.

Alternatively you may like to access the [Support at Home fee estimator](#)

Prescription and wraparound services are categorised as clinical supports and fully funded by the government, so participants cannot be asked to contribute to these costs.

Participants living in a remote area (MM6-7) who are allocated a home modifications high tier will only pay a contribution on 66.6% of the total cost. This helps reduce higher out of pocket costs in remote areas.

Coordination costs for home modifications

There are various coordination and project management activities associated with the provision of home modifications.

To compensate CHC for these activities, CHC may charge up to 15% of the total quoted cost of a participant's home modification or up to \$1,500 (whichever is lower) in home modification coordination costs. These costs are charged from your Government funding received for home modifications.

Wraparound services

Older people may require additional services and/or training to ensure that assistive technology or home modifications can be used correctly and safely. This is referred to as 'wraparound services' and can be paid for out of the home modifications funding.

Wraparound services include:

- delivery
- set up of assistive technology equipment
- training and education on the safe use of assistive technology equipment and/or home modifications
- follow-up on assistive technology and/or home modifications effectiveness in meeting the older person's needs
- repairs and maintenance of assistive technology
- administrative costs/ co-ordination costs charged by providers
- for loaned or rented items, retrieval of the items when no longer needed.

SAH INCLUSIONS / EXCLUSIONS

The Government has provided further clarification about the difference between services allowed under Support at Home and “professional services” that are not in the scope of this Government program.

Please see below the Government information we received.

- “A professional service is generally an activity that a participant would have needed to engage a specialist contractor, tradesperson or commercial service provider to undertake, regardless of their age or functional capacity.
- The distinction is based on the nature of the activity, not entirely on who delivers it. An eligible service can still be delivered by a contractor or third party.
- **Activities are generally not considered professional services where they are routine household or maintenance tasks that the participant would previously have undertaken themselves**, such as gutter cleaning, cleaning windows not at height, replacing tap washers or replacing smoke alarm batteries.
- **Activities are generally considered professional services where they require specialist skills, equipment, trade expertise or are ordinarily purchased as a commercial service**, such as carpet steam cleaning, pest control, tree removal, landscaping and similar specialist maintenance activities.
- **As a practical guide, if the participant would have ordinarily hired someone to perform the activity before experiencing age-related decline, it is likely to be a professional service and therefore outside the scope of Domestic Assistance or Home Maintenance and Repairs.**
- **Support at Home is intended to assist with ordinary tasks the participant can no longer undertake because of age-related decline, rather than funding specialist commercial services, general property maintenance or ordinary costs of home ownership.”**

Have you got a complaint?

At Christian Home Care we strive daily to provide excellence in Home Care Package Service Delivery. Have we missed something?

Raising your complaint promptly and directly with us gives you the best chance of a satisfactory resolution - please call us on 03 9069 6201.

If you don't receive a response to your complaint or are not satisfied with the response, you can contact Aged Care Quality and Safety Commission (ACQSC) or an advocate.

For more information on how to raise a complaint, you can find resources on ACQSC website agedcarequality.gov.au. If you want to contact an aged care advocate, call 1800 700 600. You can contact ACQSC on 1800 951 822.



This group will be singing lots of old favorites and sing alongs

Wednesday 9th of September 3pm to 4:30pm

St. Paul's Anglican Church, 40 Warrandyte Rd, Ringwood

**coordination@christianhomecare.com.au or (03) 9069 6200, option 4
(please also advise us of any carer and transport needs)**

No man could be a father without his better half; ladies are needed to make this event a success!



During our Christian Home Care and Christian Home Church services and events we take photos and videos which we may use in our publications such as newsletters, invitations, presentations, websites, streamed church services, etc. By participating to our services and events you give us permission to use such photos and recordings.